



## TERMS OF USE

### INTRODUCTION

The Verto platform is a platform designed to make it easier for its users to receive and send emails (hereinafter: "**Verto**"), which was created in cooperation with Comtrade System Integration doo Beograd (hereinafter: "**Comtrade**") and the Chamber of Commerce of Serbia (hereinafter: "**Chamber of Commerce**").

The domain [www.verto.rs](http://www.verto.rs) is owned by Comtrade.  
The application [app.verto.rs](http://app.verto.rs) is owned by Comtrade.

The Verto platform is designed and constructed in accordance with the rules of the profession, best business practices and innovative methods. The Verto platform is in the beta phase, which means that it is not yet ready for general, commercial use and that we are not responsible for any bugs or consequences of use, inability to use or results of using the Verto platform or any damage including, without limitation, damage in the form of lost profits, lost data or business interruptions.

In the Terms of Use, the terms: "we", "us", "our" and "ours" stand for Comtrade and the Chamber of Commerce who manage the Verto website that you use.

The delivery service that we provide through the Verto platform enables users of the platform to send data from the designated sender, to receive data from the designated recipient, reliability of the date and time of sending and receiving.

These Terms of Use (hereinafter: "**Terms of Use**") govern the relationship between the owner of this website and their registered users, access to the Verto website and the use of the website and services (hereinafter: "**website**") by website visitors and users of the services offered on the Verto platform. By using the website or any services, you, as a website visitor or user, accept the Terms of Use on behalf of the legal entity you represent. By using the website, you confirm that you have read, understood and agree to the Terms of Use, that you agree that the Terms of Use are binding on you and that you will comply with all the applicable laws and regulations. If you do not agree to the Terms of Use, please do not use the website.

We may change the Terms of Use at any time by updating them. We recommend that you visit this page from time to time to see if the Terms of Use have changed and to be aware of their changed content.

The content contained on the website is protected by copyright and any unauthorized use of any content of the website may infringe the copyright, trademark and other intellectual property rights. Unless otherwise expressly defined herein, we authorize you to view, copy, print and download content from the website for your personal, non-commercial use and informational purposes only, provided that you retain all copyright and content ownership notices of the original content on all copies. You are not authorized to reproduce or publicly post the content of the website, distribute or use it for any public or commercial purpose and any use of this content on any other website for any purpose is prohibited. Violation of any of the Terms of Use entails the automatic termination of the authorization to use the website and the obligation to destroy any downloaded or printed content without delay.

Upon acceptance of the Terms of Use, we grant you a limited, non-exclusive and non-transferable right to access and use the website for your internal business purposes and in the manner expressly permitted in these Terms of Use. You may not use this website for any unlawful purpose or in any



manner inconsistent with these Terms of Use. Unless expressly provided in our website, nothing contained in the website may be construed as granting any right or license to use any intellectual property rights that may be found on this website implicitly or in any other way.

#### **HOW ARE PRIVACY, PERSONAL DATA PROTECTION, COOKIES AND TRACKING REGULATED?**

We understand that the issue of the privacy of website users/visitors is one of the most important issues for our users. In order to inform yourself in the right way about the protection of privacy and personal data when using the website, we suggest that you take a look at our Privacy Policy.

In order to inform yourself in the right way about the use of cookies and the tracking of website users' behaviour, we suggest that you take a look at our Cookie Policy.

#### **LINKS TO OTHER WEBSITES**

Links to third-party websites that can be found on this website are a kind of benefit for you. We are not familiar with the content of third-party websites, we do not control them and we are not responsible for any of these websites or their content. We do not endorse or make any warranties regarding the websites, information, software or other products or content that may be found on them or any results that may arise from their use. If you choose to access any third party website linked to on this website, you do so solely at your own risk.

#### **DISCLAIMER**

The content, information and services that the website makes available to users/visitors are provided as is, without warranty of any kind, including warranty on the possibility of sale, suitability for a particular purpose or warranty that they do not infringe intellectual property rights. The content and services are only information of general nature and are not intended to be applied to the specific circumstances of any particular individual or legal entity and do not constitute professional advice. We do not guarantee the accuracy or completeness of the content or services on the website. We have the ability to make changes to the content and services on the website or the products and prices described therein at any time without notice. The content and services that can be seen on the website may also be outdated and we have no obligation to update the content and services on the website, though we will endeavour to keep them up to date. Comtrade is not responsible for any errors or inaccuracies in the data or information published or made available for download or use on the website, physical injury or damage to property of any nature resulting from the use of the website, any interference or interruption of transmission to or from the website and the defamatory, abusive or illegal conduct of any third party that is not under the control of Comtrade. Comtrade shall not be liable for any misuse of the qualified electronic certificate, qualified electronic signature or qualified electronic stamp used by visitors/users of the Verto platform when registering and logging in to the platform.

## **LIMITATION OF LIABILITY**

We or third parties mentioned on the website will not be liable for any damages (including, without limitation, damages in the form of lost profits, lost data or business interruptions) resulting from the use, inability to use or results of using the website, related websites or the content, information or services contained on those websites, whether based on warranty, contract, tort or any other legal basis and whether or not you have been advised of the possibility of such damage.

## **WHICH LAWS APPLY?**

These Terms of Use will be interpreted in accordance with the applicable laws of the Republic of Serbia. You may not use and export the content or services from the website or any copy or modification that would violate any applicable law or regulations. If you decide to access the website, you do so on your own initiative and have the responsibility to act in accordance with the applicable laws of the Republic of Serbia. We will try to resolve all possible disputes that may arise between us regarding the Terms of Use amicably and in the spirit of good business relations. If that is not possible, the dispute will be resolved by the actual competent court in Belgrade.

## **WHAT ARE THE REGISTERED TRADEMARKS AVAILABLE ON THE WEBSITE**

Any names, logos, trademarks or service marks appearing on the website are trademarks of Comtrade. You may not use any name, logo, trademark or service mark without the prior written consent of their rightful owner.

## **HOW TO CONTACT US?**

If you have any questions, you can contact us in the following way:

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Chamber of Commerce of Serbia  
Address: Resavska 13-15, 11000 Belgrade  
E-mail: [bis@pks.rs](mailto:bis@pks.rs)  
Contact phone: 0800 808 809